

DWIZ DIFF HOUSINGS

4/38 Southern Cross Cir, Urangan QLD AUSTRALIA 4655
info@dwizdiffhousings.com.au

DWIZ Diff Housing Warranty policy

Dwiz Diff Housings provide a 24 month/50,000km warranty (whichever is lesser) Manufacture Warranty on all Housings and Axles from Date of Purchase.

The product is engineered to meet the stated axle load rating, subject to continued compliance with the vehicles legal Gross Vehicle Mass (GVM). Abnormal use of the vehicle by the consumer or exceeding the legal GVM and/or axle load rating of the vehicle voids the product warranty and is not considered to result in failure to meet consumer guarantee under Australian Consumer Law.

In any case of a failure, the customer must contact Dwiz as soon as possible to notify of issue. If a claim is made under warranty or Australian Consumer Law, Dwiz reserves the right to independently inspect the vehicle including components to determine cause of failure at the time of being notified of the issue. This includes, but is not limited to, weighing the vehicle including all vehicle accessories, obtaining photos of the vehicle and contacting authorising agent of fitment.

If found to be faulty or defective, Dwiz will either Repair or Replace affected component only.

If cause of failure cannot be independently determined due to location of vehicle and services available, Dwiz reserves the right to recover financial loss for any assistance provided if the product is not found to be faulty or defective.

Dwiz accepts no responsibility if the product is altered in any way, components that are not Dwiz parts, or any loss of usage time of vehicle.

As Dwiz supplies Seals and Gaskets as a courtesy, which we obtain from a 3rd party local Australian Supplier, we accept no responsibility of any failure of these parts. You are welcome to source your own seals and gaskets to fit with the housing.

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Installing of the product is deemed acceptance of this product warranty and conditions.

To make a warranty claim contact:

Dwiz Diff Housings

U4/38 Southern Cross Circuit

Urangan

Hervey Bay

QLD

4655

Email: info@dwizdiffhousings.com.au

Ph: 07 4124 9281

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.